

Annual Report

for the year ending 30 June 2019

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About this Annual Report

This annual report dated December 2019 is issued by BT Funds Management Limited (ABN 63 002 916 458, RSE L0001090, AFSL No. 233724) ('Trustee'), the issuer and trustee of SuperWrap, which is part of the super fund known as Retirement Wrap (ABN 39 827 542 991, RSE R1001327). The Trustee is an approved trustee under the Superannuation Industry (Supervision) Act 1993 (Cth) ('SIS').

SuperWrap, which comprises of the Personal Super Plan, Pension Plan and Term Allocated Pension Plan, is part of the complying superannuation fund known as Retirement Wrap, constituted under the Retirement Wrap Trust Deed dated 1 February 1999. Members of SuperWrap are bound by the provisions of the trust deed, as amended from time to time.

The information contained in this report is given in good faith and has been derived from sources believed to be accurate as at its issue date. However, neither the Trustee nor any company in the BT Financial Group nor any of their related entities, employees or directors gives any warranty of reliability or accuracy nor accepts any responsibility arising in any other way including by reason of negligence for errors or omissions. This disclaimer is subject to any contrary provisions of the law. Taxation considerations are based on current laws and their interpretation.

The information contained in this annual report is general information and does not take into account your individual objectives, financial situation or needs. You should consider the appropriateness of this information, taking into account your objectives, financial situation and needs, and consider talking to your adviser before acting on any of the information in this annual report.

Welcome

Dear member,

We are pleased to provide you with the annual report for SuperWrap for the financial year ending 30 June 2019. This report provides you with updates on product and regulatory changes that may affect your superannuation, as well as financial and other important information.

The impact of a volatile political environment across the world has continued to be the driving force behind much of the uncertainty and tension affecting economic growth over the last 12 months. The much publicised escalation of the trade tensions between the US and China, an unresolved Brexit, Central Bank interest rate policies and political uncertainty across Europe all made for a challenging environment.

In Australia we saw the Coalition retain government in a result that surprised many. The Reserve Bank of Australia (RBA) cut the official interest rate by 0.25% at its October meeting – with the new cash rate of 0.75% the lowest it's ever been. The RBA has cited support for employment and inflationary measures as key reasons for the change, confirming their goal of providing a base for sustainable growth in the economy and the achievement of the RBA's 2-3% inflation target over time.

We remain committed to supporting you to plan for your best retirement. During the past year we have delivered the following improvements:

- > a new tool which allows members to see estimated time frames for Managed Fund Redemptions;
- > enhanced performance and stability of the Wrap Desktop, particularly around the end of financial year;
- > shortened processing turnaround times for some key transactions; and
- > additional new funds added to provide members with greater choice.

We will continue to communicate important changes to you or your adviser as they occur.

If you have any questions about the annual report or your account please contact your adviser or call one of our SuperWrap Consultants on 1300 657 010.

Yours sincerely,

A handwritten signature in black ink, appearing to be a stylized 'D' followed by a flourish.

Head of Platforms – Platforms, Investments & Operations
Business Division, Westpac Group
For and on behalf of the Trustee of SuperWrap

Changes to superannuation that may affect you

1. 2019/20 superannuation thresholds

The superannuation contributions caps and various other superannuation thresholds that apply for the current financial year are as follows:

Concessional contributions cap	\$25,000
Non concessional contributions cap	\$100,000 ¹
Capital Gains Tax (CGT) Cap (lifetime limit)	\$1,515,000
Government Co-contributions	
- Maximum co-contribution ³	\$500
- Lower threshold	\$38,564
- Upper threshold (cut off)	\$53,564
Superannuation Guarantee (SG) rate⁴	9.5%
Low rate cap	\$210,000

¹ From 1 July 2019 members with a total super balance less than \$500,000 at the end of the previous financial year will be allowed to make additional concessional contributions by utilising unused cap amounts from the previous 5 years.

² If you were under age 65 on 1 July 2019 and satisfy other conditions you may be able to make larger non-concessional contributions over two or three financial years. Once your total super balance has reached \$1.6 million, however, your non-concessional contribution cap will be nil. Your total super balance is assessed as at 30 June of the previous financial year.

³ The maximum co-contribution payable is phased out by 3.333 cents for every dollar of total income over the lower threshold, until it reaches zero at the upper threshold.

⁴ The SG rate is currently 9.5% where it will remain until 30 June 2021. From 1 July 2021, the SG rate will increase to 10% and thereafter will increase by 0.5% each financial year until it reaches 12% at 1 July 2025.

2. Catch-up concessional contributions

From 1 July 2019, if an eligible individual contributes less than the concessional contribution cap, the un-used amount may be carried forward for up to five years. This allows additional pre-tax contributions to be made in future years, that would have otherwise exceeded the cap.

To be eligible, an individual's total super balance as at 30 June of the previous financial year must be less than \$500,000. For individuals with multiple super accounts, the total of all accounts combined must be less than \$500,000. For more information go to ato.gov.au.

3. Super contributions – work test exemption

Generally, individuals aged between 65 and 74 need to meet a work test to make personal contributions to super.

The work test means that an individual must be 'gainfully employed' for at least 40 hours in any 30 consecutive day period in the financial year in which the super contribution is made.

From 1 July 2019, individuals aged 65-74 may receive an exemption from the work test if they met it in the previous financial year and their total super balance was less than \$300,000 at 30 June in the same year. This means individuals over 65 may be able to make additional contributions to super in the financial year after they retire. The work test exemption can only be used once in an individual's lifetime.

4. Protecting Your Superannuation Package

The Protecting Your Superannuation package is designed to help protect and grow super. It aims to ensure fees and insurance premiums in super, aren't unnecessarily eroding retirement savings. The changes include:

- > a ban on exit fees for account closures and partial withdrawal of monies
- > a 3% cap on administration and investment-related fees for accounts under \$6,000
- > ceasing insurance cover within super where an account becomes inactive
- > the transfer of inactive accounts under \$6,000 to the Australian Tax Office (ATO).

Fee Caps and no exit fees

Commencing from the 2019/20 financial year, if an individual's super balance is below \$6,000 on 30 June of the income year, any administration and investment fees, including indirect costs, charged to their super account for the income year greater than 3% of the balance will be refunded to their super account. If the super account balance is less than \$6,000 immediately before it's closed, the 3% fee cap will also apply on a pro-rata basis.

In addition, from 1 July 2019 exit fees will no longer be charged if an individual withdraws all or part of their super account.

5. Changes to insurance cover in super

If an individual's super account has insurance and the account remains 'inactive' for 16 months, the insurance may be cancelled unless the individual nominates to keep it. An 'inactive' account is where no contributions or rollovers have been received for a continuous period of 16 months.

Please note, if you're impacted by this change, we'll let you know before your account is considered 'inactive' and provide details of the insurance cover you hold through super and the choices available to you.

6. Inactive low balance accounts transferred to the ATO

From 30 June 2019, we may be required to transfer an individual's super account to the ATO if the account balance is below \$6,000 and the account hasn't received a contribution or rollover for a continuous 16 month period.

Generally, a super account won't be transferred to the ATO if in the last 16 months an individual has:

- > Made an investment switch
- > Made or amended a binding beneficiary nomination
- > Made changes to their insurance or
- > Provided us a written authority to notify the ATO that they are not a member of an inactive low-balance account.

If an individual has insurance provided via their super account, has met a prescribed condition of release or the account is a pension account, including transition to retirement income stream, their account will not be transferred to the ATO.

If an individual's super is transferred to the ATO, the ATO may pay the amount into another super account the individual holds without being directed to do so if that account has received a contribution in the current or previous financial year and the account balance after the payment will be at least \$6,000.

7. Putting Members Interests First – Insurance

From 1 April 2020, super funds can only provide insurance in super on an 'opt-in' basis for new members under age 25 and accounts with balances less than \$6,000. This means that insurance cover cannot be provided automatically to new fund members where they join with a nil balance regardless of age.

These new requirements are in addition to the requirements prohibiting trustees from offering insurance on an opt-out basis for super accounts that have not received a contribution or rollover for a continuous 16 month period.

8. Multiple Employers – SG opt-out

Individuals with multiple employers, who expect their employer's SG contributions will exceed their concessional contributions cap for a financial year, can apply for an exemption certificate to release some of their employers SG obligations. Individuals must apply to the ATO before the relevant cut-off dates using the ATO approved form available from the ATO. For more information visit ato.gov.au.

9. Grandfathering commissions

All managed investment and superannuation commissions that are currently paid to financial services licensees in relation to financial advice provided to retail clients will be banned from 1 January 2021. This measure was recommended as part of the Royal Commission into Banking, Superannuation and Financial Services Industry.

10. Employers Super Guarantee Obligations

From 1 July 2020, employers will no longer be able to use an employee's salary sacrifice contributions in order to satisfy their employer Super Guarantee (SG) obligations.

Proposed changes to superannuation

The Federal Government announced a number of changes to superannuation in the 2019 Federal Budget. The proposed changes, as described below, are not yet law and are subject to change.

Choice of super fund extended

Currently employees covered under enterprise agreements and workplace determinations, may not have the option to elect which super fund they want their employer super contributions to be paid. The Government has proposed to remove this restriction allowing employees the right to choice of fund.

Investment information

SuperWrap offers a wide selection of investment strategies to enable you or your adviser to plan for your retirement needs. Under these strategies, there are a number of options including cash, listed securities and managed funds. As the investment climate or your needs change, you can change your investment as often as you want, provided you maintain the minimum balance in your Transaction Account and any applicable investment limits are not exceeded.

The investments available to you will depend on the SuperWrap product you hold. You should refer to the latest Investment Options Booklet for the product you hold for details of the investments currently available to you. A copy of the latest Investment Options Booklet is available from your adviser or via the Wrap Desktop.

SuperWrap has been designed to provide a range of investment strategies and options, for you and your adviser (if you have one) to plan your investment goals. All of the strategies (except the sector specific direct strategies and certain cash options, such as Term Deposits) are invested in managed funds. Each strategy has different risk and return characteristics and investment time frames.

Each of the available investments (detailed in the applicable Investment Options Booklet) falls within one of the investment strategies. The Trustee does not manage the underlying investments. Consequently, the Trustee has no control over the performance of the underlying fund or the time the fund manager takes to make and redeem investments. The Trustee may place restrictions on the percentage that you may invest in a particular investment strategy or investment. Please refer to the SuperWrap Product Disclosure Statement and the Investment Options Booklet for further details regarding any investment restrictions.

The following pages provide a guide to the characteristics of each investment strategy offered under SuperWrap.

However, this information is provided as a guide only. Before deciding to invest in any particular investment, you are responsible for determining whether the investment is appropriate for your needs. You should consult with your adviser, if you have one, before deciding to invest in any particular investment.

The Trustee may remove, withdraw or add managed fund, listed security and term deposit investments at its discretion at any time and may change the conditions associated with investing in these options. In determining whether to remove or withdraw an option, the Trustee can take into account a variety of issues including, but not limited to, performance, administration

and the liquidity of the option. If an option is removed, the Trustee will redeem your funds from that option and place them into your Transaction Account. Where an investment is withdrawn, you may continue to retain your investment in that option. However, no new investments (including distribution reinvestments) may be placed into that option unless approved by the Trustee. Please note that the Trustee does not directly invest in derivative securities.

Changes to investment strategies

The Trustee may change the investment strategies for SuperWrap at any time. The Trustee will notify you of any such changes.

Investments exceeding 5%

As at 30 June 2018, the value of members':

- > Transaction Accounts, which are invested in one or more underlying bank accounts at Westpac Banking Corporation, represents 7.51% of the total assets of SuperWrap
- > units in managed funds managed by Mosaic Portfolio Advisers Limited represents 6.97% of the total assets of SuperWrap
- > units in managed funds managed by Advance Asset Management Limited represents 7.30% of the total assets of SuperWrap
- > units in managed funds managed by Vanguard Investments Australia Limited represents 7.11% of the total assets of SuperWrap
- > units in managed funds managed by Pental Institutional Limited represents 5.12% of the total assets of SuperWrap.

The above values are accurate as at 30 June 2019, but will continue to change over time.

There are no other combinations of investments that the Trustee knows or ought reasonably to know are invested, directly or indirectly, in a single enterprise or single group of associated enterprises and that have a combined value in excess of 5% of the total assets of SuperWrap as at 30 June 2019.

Strategies offered to SuperWrap members

Please note that some of these investment strategies may not be available to you. Please contact your adviser, if you have one, or refer to the latest Investment Options Booklet for the SuperWrap product you hold for further information about what investment strategies are available to you.

Use of derivatives

The trustee may add or remove derivatives at their discretion. In addition some underlying investments may invest in derivatives such as options or futures. These may, as part of that fund manager's investment strategy, be used to hedge or partially hedge against specific exposures.

Earnings

Earnings, in the form of capital growth, income distribution or dividends, received from your investments are credited to your account. Your investment earnings will depend on the performance of the investments you choose and the amount of money invested in each.

Diversified managed investment strategies					
	Standard risk measure	Time frame	Investment objective	Indicative ranges	
Growth	Risk bands 5-6 (Medium high to High)	Recommended for 5-6 years or more	<p>To provide investors with growth through higher exposure to growth assets with a lower level of capital security.</p> <p>This is achieved through a higher exposure to shares and property, with some fixed interest and cash investments as well as a possible exposure to Alternative Assets. Investment Options in this strategy will suit investors who want to grow the value of their investment over the long term and accept that returns over the short term will fluctuate and may even be negative.</p>	Growth assets	Defensive assets
				70% – 100%	0% – 30%
Balanced	Risk bands 4-5 (medium to medium high)	Recommended for 4-5 years or more	<p>To provide investors with growth through a balanced exposure to growth and income producing assets with a moderate level of capital security.</p> <p>This is achieved through a balanced exposure to shares and property as well as to fixed interest and cash investments. This may also include an exposure to Alternative Assets. Investment Options in this strategy will suit investors who want a balanced exposure to growth and income producing assets and accept that returns over the short term will fluctuate and may even be negative.</p>	Growth assets	Defensive assets
				40% – 70%	30% – 60%
Conservative	Risk bands 2-3 (low to low medium)	Recommended for 3-4 years or more	<p>To provide investors primarily with income and also some growth with a higher level of capital security.</p> <p>This is achieved through an investment portfolio consisting mainly of fixed interest and cash investments, but which normally will also have some exposure to growth assets such as shares and property. This may also include an exposure to Alternative Assets. Investment Options in this strategy will suit investors who prefer a higher exposure to income producing investments, while having limited exposure to growth investments and accept that returns over the short term will fluctuate and may even be negative.</p>	Growth assets	Defensive assets
				0% – 40%	60% – 100%

Sector specific managed investment strategies

	Standard risk measure	Time frame	Investment objective
Australian shares	Risk bands 6-7 (high to very high)	Recommended for 6-7 years or more	To provide investors with growth to the value of their investments through both capital growth and distributions with a low level of capital security. This is achieved primarily through an exposure to Australian shares. Investment Options may have a specific focus or employ internal leverage. Investment Options in this strategy will suit investors who want to grow the value of their investment over the long term and accept that returns over the short term will fluctuate and may even be negative.
International shares	Risk bands 6-7 (high to very high)	Recommended for 6-7 years or more	To provide investors with growth to the value of their investments through both capital growth and distributions with a low level of capital security. This is achieved primarily through exposure to shares from around the world although some Investment Options may also have exposure to Australian Shares. Within this strategy Investment Options may have a specific focus (such as smaller companies) or employ internal leverage. Investment Options in this strategy will suit investors who are seeking to invest in international share markets to grow the value of their investment over the long term and who accept that returns over the short term will fluctuate and may even be negative.
Property securities	Risk bands 6-7 (high to very high)	Recommended for 6-7 years or more	To provide investors with income and some growth to the value of their investments through mainly distributions but also some capital growth with a low level of capital security. This is achieved through exposure to property related listed securities in Australia and New Zealand. Investment Options in this strategy will suit investors who want mostly income returns while maintaining some growth in the value of their investment over the long term and accept that returns over the short term will fluctuate and may even be negative.
Direct property	Risk bands 5-7 (Medium high to Very high)	Recommended for 5-6 years or more	To provide investors with mostly income and some capital growth to the value of their investments with a medium level of capital security. This is achieved primarily through exposure to direct property. Investment Options in this strategy may have internal leverage and could experience limited liquidity due to direct property exposure and therefore may have delays in redemptions. Funds in this strategy will suit investors who want mostly income returns while maintaining some growth in the value of their investment over the long term and accept that returns over the short term will fluctuate and may even be negative.
Hedge Funds (Alternative)¹	Risk bands 5-7 (medium high to very high.)	Recommended for 5-7 years or more	To provide investors with returns that may be uncorrelated to the direction of the share and bond markets. Investment Options in this strategy may not be managed to track a specific index, such as the All Ordinaries, Dow Jones or MSCI, may invest in both physical securities and derivatives such as managed futures and may use leverage with a clear goal to deliver an absolute return to investors.
Australian fixed interest	Risk bands 3-5 (Low medium to medium high)	Recommended for 4 years or more	To provide investors with mainly income returns that are above inflation and cash with a higher level of capital security. This is achieved primarily through exposure to Australian and New Zealand fixed interest securities. Investment Options in this strategy will suit investors who want to maintain the value of their investment over the medium term and accept that returns over the short term will fluctuate and may even be negative.

¹Some of the alternative asset investments have characteristics that are different to other managed fund investments. These characteristics include infrequent pricing of units (eg monthly rather than daily or weekly pricing) and possible extended delays in processing withdrawals or redemptions (eg in some cases 5 months or more depending on the liquidity of underlying assets). Before deciding to invest in an alternative asset fund investment you should consult your adviser and ensure you read and understand the relevant offer document and Product Profile for the relevant alternative asset investment.

Sector specific managed investment strategies

	Standard risk measure	Time frame	Investment objective
International fixed interest	Risk bands 3-5 (Low medium to medium high)	Recommended for 3-5 years or more	To provide investors with mainly income returns that are above inflation and cash with a higher level of capital security. This is achieved primarily through exposure to fixed interest securities from around the world. Investment Options in this strategy will suit investors who want to maintain the value of their investment over the medium term and accept that returns over the short term will fluctuate and may even be negative.
Short term fixed interest	Risk band 2 (low)	2 years	To provide investors with mainly income returns that are higher than cash with a high level of capital security. This is achieved primarily through exposure to a range of cash, fixed interest securities and mortgages. Investment Options in this strategy will suit investors seeking returns and risk slightly higher than those available from cash investments while aiming to maintain the value of their investment over the short term.
Cash	Risk bands 1-2 (Very low to Low)	Less than 2 years	To provide investors with income returns that are above at call bank deposit rates with a high level of capital security. This is achieved primarily through exposure to a range of short term securities, government and bank backed securities and corporate securities. Funds in this strategy will suit investors seeking high investment liquidity for short periods with a low risk of capital loss.
Term Deposits	Risk bands 1-2 (Very low to Low)	Time frame of the term deposit	To provide investors with income returns that are above at call bank deposit rates with a high level of capital security. This is achieved primarily through exposure to term deposits across a range of maturities. Term deposits will suit investors seeking returns and risk slightly higher than those available from cash investments and aiming to maintain the value of their investment over the term of the term deposit with a low risk of capital loss.

Sector specific direct investment strategies

	Standard risk measure	Time frame	Investment objective
Listed Australian shares	Risk bands 6-7 (High to Very high)	Recommended for 6 years or more	To provide investors with growth to the value of their investments through both capital growth and dividends with a low level of capital security. This is achieved primarily through a choice of listed equity securities on the ASX. This strategy will suit investors who want to manage their own portfolio of listed Australian equity securities and accept a high level of risk associated with this type of investment and the possibility of negative returns in any year.
Listed trusts including property trusts, LICs, LITs and ETFs	Risk Bands 1-7 (Very Low to Very high)	As per underlying asset class	To provide investors with growth in the value of their investment, the level of capital security will vary depending on the nature of the underlying assets. This is achieved primarily through exposure to a choice of Listed Trusts available on the ASX. Investments in this strategy will suit investors seeking to manage their own portfolio of Listed Trusts.
Listed debt securities (including bonds, floating rate notes, convertible notes, hybrid securities and collateralised debt obligations)	Risk bands 3-6 (Low medium to High)	Recommended for 3-6 years or more	To provide investors with mainly income returns that are above inflation and cash with a medium level of capital security. This is achieved primarily through exposure to a choice of debt securities listed on the ASX. Investments in this strategy will suit investors who want to manage their own portfolio of listed Australian debt securities and accept a moderate level of risk associated with this type of investment.

Other important information

How is my investment valued?

Your benefit in SuperWrap is equal to the number of units, listed securities, or term deposits you hold in the underlying investment multiplied by the relevant withdrawal or sale price of each investment, plus the value of your Transaction Account, less all taxes payable and SuperWrap charges.

Your Transaction Account is an interest bearing account and forms part of your investment. The Transaction Account serves a number of purposes including receipt of contributions, a settlement account for your investment transactions and the account from which fees and charges are deducted and to which income is credited.

The value of a managed fund holding is determined by the governing rules of the relevant fund manager and reflect the value of the underlying investments held by that fund. As the value of these underlying investments go up and down, so will the value of your managed fund holding.

Similarly the value of any listed security investments you hold will fluctuate with movements in the prices of the securities.

Your withdrawal benefit in SuperWrap will differ from your total benefit, as the Trustee will create a provision for fees, charges and tax payable, that have accrued but have not yet been deducted from your account.

These provisions are required to ensure that there are sufficient funds left to meet these accrued liabilities if you leave the fund before these liabilities fall due. In calculating this provision the Trustee will make an assessment as to what value, if any, will be given for franking credits received or credited and losses incurred.

Performance information

Past performance of investments available through SuperWrap is not a reliable indicator of future performance.

You can view your SuperWrap account's actual performance by logging on to investorwrap.com.au and referring to your Annual Statement.

Eligible Rollover Fund for SuperWrap

The Eligible Rollover Fund ('ERF') currently selected for SuperWrap is:

SuperTrace Eligible Rollover Fund
Locked Bag 5429
Parramatta NSW 2124

If your benefit is transferred to SuperTrace:

- > you will cease to be a member of SuperWrap and any insurance cover provided will also cease on the date of transfer or the end of any continuation period that may apply, if that period is after the cessation date
- > you will need to contact the SuperTrace Administrator on 1300 788 750 in order to claim your benefit back or deal with your benefit
- > you will not be able to make contributions to the ERF
- > you will not have any investment choice – the trustee of the ERF will nominate the investment strategy that will apply
- > the ERF will normally ensure that your benefits will not be eroded by administration fees and charges; however, other fees may apply. Refer to the ERF's disclosure statement for more information.

Currently your benefit may be transferred to the ERF in the following circumstances:

- > If you are a member of the Personal Super Plan and become a lost member, that is:
 - one piece of written communication has been returned unclaimed, or
 - the Trustee has never received your address details unless during the last two years the Trustee has verified that your address is correct and has no reason to believe it is not correct. It is important that you inform the Trustee of any changes to your address details so that you are not transferred to the ERF. Trustees of regulated super funds report details of lost members to the Australian Tax Office ('ATO'), which maintains a lost members register. Persons may search the register to ascertain whether they have benefits, which are lost
- > If your Transaction Account balance falls below the minimum required balance (unless you are a member of the Pension Plans and the total value of your pension account is below the minimum amount). If this happens, you will be requested to make an additional investment or sell down investment holdings to increase your balance over the minimum. If you do not increase your balance, your benefit may be transferred to the ERF
- > If you request to transfer your benefit to another fund and that request cannot be processed due to insufficient information, or the other fund returns the money to SuperWrap because they have been unable to process the request

- > If you cease to have an adviser that is authorised to sell or distribute interests in SuperWrap
- > If the Distributor of the SuperWrap product you hold ceases to distribute SuperWrap
- > If circumstances discussed in the 'Cooling-off period' section of the SuperWrap Product Disclosure Statement (available via the Wrap Desktop or through your adviser) apply
- > If the circumstances discussed in the 'Transfers from UK pension schemes' section of the SuperWrap Product Disclosure Statement (available via the Wrap Desktop or through your adviser) apply
- > In any other circumstances permitted under superannuation law.

What if I have a complaint?

SuperWrap has arrangements in place for dealing with members' inquiries or complaints. If you have any inquiries or complaints about SuperWrap that cannot be discussed with your adviser, if you have one, please contact a SuperWrap Consultant on 1300 657 010 from 8.00am to 6.30pm, Monday to Friday (Sydney time).

If it cannot be resolved over the phone, you can outline your complaint in writing to:

The Complaints Officer
 SuperWrap
 GPO Box 2675
 Sydney NSW 2001

The Complaints Officer will endeavour to resolve your complaint within 30 days of receiving your letter.

If you are dissatisfied with the Trustee's response (or have not received a response within 90 days), you may escalate your complaint to the Australian Financial Complaints Authority ('AFCA') by:

Calling: 1800 931 678
 Emailing: info@afca.org.au
 Writing to: Australian Financial Complaints Authority
 GPO Box 3 Melbourne VIC 3001
 Visiting its website: www.afca.org.au

AFCA is an independent body, set up to assist customers in the resolution of complaints relating to members of the financial services industry including super funds.

Superannuation surcharge

Any surcharge amounts will be deducted from your account.

Indemnity insurance

The Trustee is indemnified by a professional indemnity insurance policy in respect of its duties as Trustee of SuperWrap.

Temporary residents

A temporary resident is a holder of a temporary visa under the Migration Act 1958.

From 1 April 2009, if you are, or were, a temporary resident and are not an Australian citizen, New Zealand citizen or permanent resident of Australia, or a holder of a retirement visa (Subclass 405 or 410), you can generally only access your preserved super benefits if you become permanently incapacitated, have a terminal medical condition, or have departed Australia permanently and your visa has ceased, or your beneficiaries may access your benefits if you die. You may also be able to access your benefit if you satisfied another condition of release under superannuation law before 1 April 2009.

The Australian Government also requires us to pay temporary residents' unclaimed super to the ATO after at least six months have passed since the later of:

- > the date a temporary resident's visa ceased to be in effect and
- > the date a temporary resident permanently left Australia.

The ATO identifies and informs the Trustee of the impacted members on a twice yearly basis. Once your benefit has been transferred to the ATO you will need to claim it directly from the ATO (ato.gov.au).

If your benefit has not yet been transferred to the ATO, applications to claim your benefit can be made using the ATO Departing Australia Superannuation Payment ('DASP') online application system. To access this system and full information regarding DASP procedures and current tax rates visit ato.gov.au.

It is important to note that we do not allow temporary residents under age 55 to transfer money derived from a UK registered pension scheme after 5 April 2015 to SuperWrap (to the extent that SuperWrap is able or willing to accept such transfers). For more information on this restriction, refer to the 'Transfers from UK pension schemes' section of the SuperWrap Product Disclosure Statement (available from your adviser).

We are permitted under, and rely on, ASIC relief under Class Order CO 09/437 to not notify or provide an exit statement to a non-resident in circumstances where we pay unclaimed superannuation to the ATO under Division 3 of Part 3A of the Superannuation (Unclaimed Money and Lost Members) Act 1999.

Financial Information

As permitted under the Corporations Act 2001, audited fund accounts and the auditor's report have not been included with this Annual Report. Copies of complete audited financial statements and the auditor's report will be available from:

BT Funds Management Limited
 Level 18, 275 Kent Street,
 Sydney NSW 2000

or by contacting the SuperWrap Consultants on 1300 657 010.

Financial information

Retirement Wrap – SuperWrap

Statement of Financial Position as at 30 June 2019

	As at 30 June 2019	As at 30 June 2018
	\$000	\$000
Assets		
Cash and cash equivalents	610,087	574,066
Unsettled sales	55,807	45,873
Accrued income	828,637	1,144,736
Receivables	10	-
Financial assets held at fair value through profit or loss	34,908,768	37,859,780
Tax refund due	45,608	-
Other assets	59,253	68,609
Total assets	36,508,170	39,693,064
Liabilities		
Unsettled purchases	9,359	12,035
Payables	52,844	55,188
Income tax payable	-	26,701
Deferred tax liabilities	126,809	111,758
Total liabilities (excluding member benefits)	189,012	205,682
Net assets available for member benefits	36,319,158	39,487,382
Defined contribution member liabilities	36,319,158	39,487,382
Total net assets	-	-

Retirement Wrap – SuperWrap

Income Statement for the year ended 30 June 2019

	Year ended 30 June 2019	Year ended 30 June 2018
	\$000	\$000
Superannuation activities		
Interest income	114,057	132,241
Dividend income	241,761	198,369
Distribution income	1,293,832	1,776,545
Net gains/(losses) on financial instruments held at fair value through profit or loss	866,608	1,117,781
Other income	10,663	5,728
Total net income	2,526,921	3,230,664
Trustee's fees	24,290	30,942
Other expenses	197,052	230,399
Total expenses	221,342	261,341
Profit/(loss) from superannuation activities before income tax	2,305,579	2,969,323
Income tax expense/(benefit)	(125,157)	(58,637)
Profit/(loss) from superannuation activities after income tax	2,430,736	3,027,960
Less: net benefits allocated to defined contribution members' accounts	(2,430,736)	(3,027,960)
Profit/(loss) after income tax	-	-

This annual report contains unaudited abridged financial information for the financial year ended 30 June 2019 in relation to SuperWrap as part of Retirement Wrap (Fund). The full Retirement Wrap's audited financial statements and auditors report are available on request by contacting the SuperWrap Consultants on 1300 657 010.

Tax operational Account

Movement	2019	2018	2017	2016	2015
	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance	68,609	64,932	66,563	115,814	90,964
Movement in account	(9,356)	3,677	(1,631)	(49,251)	24,850
Closing Balance	59,253	68,609	64,932	66,563	115,814

The Investment strategy for the Tax operational Account (TOA) is 100% Cash to ensure that there is appropriate liquidity to remit tax to the Australian Taxation Office (ATO) when required. The TOA was established to hold SuperWrap members' taxes in transition between members and the ATO. To meet this strategy, the TOA comprises of an at-call Westpac bank account earning a variable interest rate.

Retirement Wrap – SuperWrap

Statement of changes in member benefits For the year ended 30 June 2019

	Defined contribution \$'000
Opening balance of member benefits	39,487,382
Employer contributions	518,930
Member contributions	594,876
Transfers from other funds	1,086,780
Superannuation co-contributions	901
Income tax on net contributions	(55,849)
Net after tax contributions	2,145,638
Benefit payments	(7,400,487)
Insurance premiums charged to members' account	(182,346)
Insurance benefit credited to members' account	64,948
Adviser fees	(232,074)
Refund of adviser fees	5,361
Net benefits allocated to defined contribution members' accounts	2,430,736
Closing balance of member benefits	36,319,158

Statement of changes in member benefits For the year ended 30 June 2018

	Defined contribution \$'000
Opening balance of member benefits	39,863,520
Employer contributions	567,478
Member contributions	633,350
Transfers from other funds	1,784,065
Superannuation co-contributions	1,165
Income tax on net contributions	(58,350)
Net after tax contributions	2,927,708
Benefit payments	(5,935,374)
Insurance premiums charged to members' account	(191,883)
Insurance benefit credited to members' account	55,260
Adviser fees	(259,809)
Refund of adviser fees	-
Net benefits allocated to defined contribution members' accounts	3,027,960
Closing balance of member benefits	39,487,382

For more information

investorwrap.com.au

1300 657 010

GPO Box 2337 Adelaide SA 5001

